

NHS Gloucestershire
Sanger House
5220 Valiant Court
Gloucester Business Park
Gloucester
GL3 4FE

Date 30 March 2023

Dear patient,

Drybrook Surgery Update

NHS Gloucestershire is writing to you as a patient of Drybrook Surgery to provide an update regarding the future of your GP practice services.

Mitcheldean Surgery agreed to temporarily take over the provision of the services back in December 2022. The Mitcheldean team have worked really hard with the existing Drybrook staff to provide a good service for patients and stepped up to provide a solution at a time when we needed them the most. NHS Gloucestershire is very grateful for all the help and support from the Mitcheldean team. Unfortunately, Mitcheldean are not able to continue to provide services at Drybrook Surgery after 1 June 2023.

Therefore, NHS Gloucestershire is currently considering the potential solutions for GP services for the patients of Drybrook Surgery post 1 June 2023. We are considering all viable solutions and seeking feedback from patients to inform our decision making process.

NHS Gloucestershire understands the importance of Drybrook Surgery to the local population and will be taking this, as well as a range of other factors, into account when making its decision. We do wish to be completely transparent with patients about the possibility of Drybrook Surgery closing, as this is one of the potential solutions being considered. Another possible solution we are exploring is a new provider taking over the service as part of a branch surgery model or as a standalone contract (although it is unclear the extent to which there are any providers who would be able to take the practice on and whether these solutions are possible in any event, taking into account a range of different factors).

Your Views

NHS Gloucestershire is interested to hear your feedback in respect of your priorities for local GP services and how the potential closure of Drybrook Surgery if this became the preferred option would impact you. You can complete an online feedback form at:

<https://www.smartsurvey.co.uk/s/drybrookpatientfeedback2023/>

Please hover your smartphone camera over the QR code below to take you straight to the online survey.



Alternatively you can share your comments using the Feedback Form (enclosed with this letter). This can be sent to the Freepost address or delivered to Drybrook Surgery.

The deadline for receipt of all feedback is 12 noon on Tuesday 11 April 2023.

We wish to apologise sincerely for the short response deadline; ideally we would allow patients a longer timeframe to provide feedback. However, given that 1 June 2023 is only a few months away, we are having to follow an accelerated process to ensure we have a solution for patients.

All the comments received will be carefully considered and will be taken into account as part of our decision making process. It is the intention to keep you up to date with progress and respond to your feedback [through information in the surgery waiting room, and regular online bulletins on the surgery website]. To discuss receiving information in other formats such as large print, please call: 0800 0151 548 to leave a message including your contact details.

Thank you for your support for the Surgery during these challenging times.

Yours sincerely,



Helen Goodey
Director of Locality Development and Primary Care
NHS Gloucestershire